

**THE NATIONAL UNIVERSITY OF LESOTHO  
INSTITUTE OF EXTRA-MURAL STUDIES  
DEPARTMENT OF BUSINESS AND MANAGEMENT DEVELOPMENT  
BACHELOR OF ARTS IN BUSINESS AND ENTREPRENEURSHIP  
BBE3302-ETHICS IN BUSINESS**

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**JANUARY 2023**

**TIME: 3 HOURS**

**MARKS: 100**

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**INSTRUCTIONS:** Answer **any five (5)** questions

### **QUESTION ONE**

Discuss ethical challenges in industrial/labour relations applying all the theoretical perspectives, case study of Lesotho **[20 Marks]**

### **QUESTION TWO**

Critically discuss the importance of Ethics in business. **[20 Marks]**

### **QUESTION THREE**

Human Resource Management form part of the criteria used to determine management excellence and integrity Expatiate. **[20 Marks]**

### **QUESTION FOUR**

“Conflict is an inevitable fact of any organisation”. Critically discuss three theoretical perspectives supporting your argument based on the above statement. **[20 Marks]**

### **QUESTION FIVE**

According to the canonical view of business social responsibility, the moral obligation of business is to maximize profits while obeying the law.

- a) What justification is there for this model of business social responsibility (10 Marks)
- b) What shortcomings, if any, does it have? Incorporate at least one example e ach of both ethical and unethical business conduct in your discussion (10 Marks)

**[20 Marks]**

### **QUESTION SIX**

1- What do we mean by ethics?

- A. Moral judgments
- B. Determinants of what is right or wrong
- C. Rules or standards governing profession
- D. Moral judgments and rules or standards governing a profession
- E. They include a, b, c and d.
- F. None of the above (10)

2- List any five benefits of good governance (10)

**[20 Marks]**