

THE NATIONAL UNIVERSITY OF LESOTHO
DEPARTMENT OF SOCIOLOGY & SOCIAL WORK
BSW SUPPLEMENTARY EXAMINATION
SW 2304-SOCIAL WORK WITH INDIVIDUALS AND FAMILIES

AUGUST, 2023 MARKS: 75 Time: 2 HRS: 30 Minutes

INSTRUCTIONS: ANSWER ANY **THREE QUESTIONS**

EACH QUESTION CARRIES **25 MARKS**

1. Show the significance and limitations of tools and techniques used in social work practice.
2. Discuss **FIVE** models used in social work.
3. Outline the steps in social case work process.
4. Deliberate on the values and principles of social case work.
5. Discuss the roles of social workers in the following settings;
 - i) Hospital settings (5)
 - ii) LGBTQI+ community (5)
 - iii) The elderly (5)
 - iv) School settings (5)
 - v) Correctional institutions (5)