

NATIONAL UNIVERSITY OF LESOTHO
DEPARTMENT OF SOCIOLOGY & SOCIAL WORK
BSW SUPPLEMENTARY EXAMINATIONS

SW 4310: MANAGEMENT OF SOCIAL WELFARE ORGANIZATIONS

AUGUST, 2023 MARKS: 75 Time: 2 HRS: 30 Minutes

INSTRUCTIONS: ANSWER ANY **THREE** QUESTIONS
EACH QUESTION CARRIES **25** MARKS

1. Considering surplus creation and calculation, describe in detail the role of the concept of surplus in social agencies.
2. Explore ways in which human relations theories could contribute towards achievement of organizational welfare.
3. Demonstrate how organizational staff retreats can optimize employee wellness.
4. Drawing on the National Integration Working Group for workplaces (2011), discuss the view that well managed diverse teams outperform homogeneous teams in the work place.
5. Discuss the view that insurance reimbursement is one of legitimate avenues through which social welfare organizations can generate income.