

**NATIONAL UNIVERSITY OF LESOTHO**

**FACULTY OF EDUCATION**

**B. ED. (PRIMARY) PROGRAMME FINAL EXAMINATIONS**

**BEP 222: SCHOOL EFFECTIVENESS/DEVELOPMENT/IMPROVEMENT**

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**DATE: JULY, 2023**

**TIME: 3 HOURS**

**MARKS: 100**

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**INSTRUCTIONS:**

- 1. QUESTION ONE (1) IS COMPULSORY AND CARRIES 40 MARKS.**
- 2. ANSWER ANY OTHER TWO QUESTIONS, EACH CARRIES 30 MARKS.**
- 3. ANSWER ONLY THREE (3) QUESTIONS IN ALL.**
- 4. ALL QUESTIONS ADD TO A TOTAL OF 100 MARKS.**
- 5. NUMBER YOUR QUESTIONS AS IN THE QUESTION PAPER**

### **QUESTION 1 [40 MARKS]**

- a) Discuss why it is important to motivate teachers in schools using the Maslow's hierarchy of needs. (30 marks)
- b) Write any five characteristics of an effective school. (10 marks)

### **QUESTION 2 [30 MARKS]**

- a) Why is it important to have a mission statement? (5 marks)
- b) Show how your organizational climate can make (your) school more effective. (20 marks)
- c) What are major duties of a principal? Explain one of them in not more than five lines (5 marks)

### **QUESTION 3 [30 MARKS]**

As a principal of a school, you want to encourage team approach to effective school management. Explain the five major benefits of teams to your teachers.

### **QUESTION 4 [30 MARKS]**

You want your school to introduce clinical supervision for improvement of instruction. In a three hour meeting your principal asks you to explain to other teachers all the five phases of clinical supervision and bring out the three reasons that justify the use of this model in your school.