

**NATIONAL UNIVESITY OF LESOTHO**

**BA EXAMINATIONS**

**PA3306 Human Resources Management**

JUNE 2023

Marks 100

3hrs

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Instructions: Answer **any three** questions

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1. Examine Guest's (1997) theories in explaining Human Resources Management.
2. Assess the key features of Hard and Soft Human Resources Management.
3. Compare and contrast job enrichment and job enlargement.
4. Discuss the process of systematic training for employees in an organization.
5. Discuss the five outcomes of collective bargaining.