

NATIONAL UNIVERSITY OF LESOTHO
BACHELOR OF LIBRARY AND INFORMATION STUDIES (BLIS)
BLIS 4309: INFORMATION SERVICES FOR INTEREST GROUPS

JUNE 2023

MARKS: 100

3 HOURS

INSTRUCTIONS:

- Answer **ALL** questions
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QUESTION 1

- a) Define a Public Library. (10)
- b) Discuss the three key roles of Public Libraries in the information Society. (15)
- [25]**

QUESTION 2

Information services for interest groups has given a highlight to learners about special groups of information users who exist and their information needs. With the foundation that has been set through the course about these special groups of users, you are expected to:

- a) Select **any two** special groups of your choice and define them. (10)
- b) Determine information needs of your selected groups. (20)
- c) Discuss challenges faced by librarians in providing information services to the selected groups of your choice. (20)
- d) Make recommendations on how to improve information service provision to the groups concerned. (25)

[75]

