

**NATIONAL UNIVERSITY OF LESOTHO**  
**BACHELOR OF LIBRARY AND INFORMATION STUDIES (BLIS)**  
**LIS 2306: KNOWLEDGE MANAGEMENT**

**JUNE 2023**

**MARKS: 100**

**3 HOURS**

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**INSTRUCTIONS:**

Answer **All** questions

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**QUESTION 1**

The Lesotho Land Administration Authority (LAA) wishes to start a knowledge management initiative after the realisation that a considerable amount of knowledge may be seeping away. As a knowledge manager, discuss with relevant examples, the different enablers you would employ to achieve this conceived initiative. [25]

**QUESTION 2**

Describe with examples the SECI model as proposed by Nonaka and Takeuchi (1994). [25]

**QUESTION 3**

Discuss the characteristics of a knowledge-based economy. [25]

**QUESTION 4**

Explain each of the following as applied in knowledge management.

- a) Knowledge Audit [5]
- b) Knowledge retention [5]
- c) Tacit Knowledge [5]
- d) Explicit Knowledge [5]