

**NATIONAL UNIVERSITY OF LESOTHO**  
**BACHELOR OF LIBRARY AND INFORMATION STUDIES (BLIS)**  
**LIS 2312: ESTABLISHING AND MANAGING LIBRARIES AND**  
**INFORMATION CENTRES**

**JUNE 2023**

**MARKS: 100**

**3HOURS**

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**INSTRUCTIONS:**

- Answer **ALL** questions.
  - Each question carries **25** marks.
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**QUESTION 1**

- a) Explain the roles of the library in society. (5)
- b) Distinguish between a library and an information centre. (6)
- c) Identify the roles of libraries and information centres in the modern era. (8)
- d) Describe the significance of libraries in culture, recreation and education. (6)

[25]

**QUESTION 2**

- a) As a leader of a group, give reasons for any leadership style you would employ at given situation (10)
- b) Discuss the competency requirements for effective leadership in libraries and information Centres (15)

[25]

**QUESTION 3**

- a) Discuss Maslow's Theory of Needs. (10)
- b) Compare and contrast Maslow and Herzberg theories of motivation. (10)
- c) Explain Expectancy Theory of Motivation. (5)

[25]

**QUESTION 4**

- a) Trace various changes in the 21st century library. (10)
- b) Explain ways in which a librarian can acquire needed skills and competencies to cope with the 21st century library. (15)

[25]