

NATIONAL UNIVERSITY OF LESOTHO

B.A. EXAMINATION

PA2301: INTRODUCTION TO PUBLIC ADMINISTRATION

JANUARY 2024

100 MARKS

3 HOURS

Instructions: Answer any three questions

1. Examine the paradigms in the evolution of Public Administration as a discipline.
2. Using the key features of New Public Management assess how it is different from traditional bureaucratic model of government.
3. Account for the growing importance of Public Administration in organisations.
4. Discuss the significance of the macro business environment in Public Administration.
5. Among the state bureaucrats, the police are the most directly involved both with the citizens and with implementing the laws. Discuss.